Memorandum of information

Date: 23 June 2026

Please find below the answers to the questions raised up to and including 22 Juni. Additional questions can be raised till 24th June 17:00 CEST.

	Sub-ject	Question	Answer
79	Answers on question 51 and 77	We understand from Answer 51 that, for SEAL-3, NEO NL will assess the entire chain and that the tenderer must demonstrate sufficient EU control and manageable non-EU dependencies. In addition, Answer 77 states that non-functional requirements must, in principle, be implemented within the first release, unless NEO NL agrees to defer certain requirements. Can NEO NL clarify the exact point in time at which SEAL-3 compliance must be demonstrated: upon submission of the tender, upon signing of the agreement, at the start of the SaaS services, at UAT (User Acceptance Test), at Phase 1 go-live / first release, or at another point in time? If SEAL-3 compliance is required before or at the start of the assignment, would NEO NL be willing to consider allowing a transition model under which the tenderer must meet at least SEAL-2 at contract start and demonstrably achieve SEAL-3 no later than, for example, Phase 1 Go Live, or on another date to be determined by NEO NL? Such a commitment could be supported by a binding implementation plan, clear milestones, evidence requirements, audit rights for NEO NL, and appropriate contractual remedies, including termination rights if SEAL-3 is not achieved in time. If NEO NL accepts such a transition model, can NEO NL also clarify how tenderers should complete Annex 2 for the relevant security and sovereignty requirements during the transition period, in particular whether a tenderer may answer “Yes” if SEAL-3 will be achieved by the agreed milestone date rather than at contract start or first release?	SEAL compliance is to be demonstrated before Phase 1-Go Live. This also means that questions in Annex 2 for the security and sovereignty if SEAL-3 will be reached on mentioned time. In order to mitigate the risk of not reaching SEAL-3 in time, it is required to provide us with a transition plan in case of SEAL-3 not having been reached yet at this moment: what is the plan and the guarantees for reaching SEAL-3 in time.